



Qual-Craft Industries, Inc.

1551 Central Street, Stoughton, Massachusetts 02072-0559
(tel) 781-344-1000 (fax) 781-344-0056
www.qualcraft.com

February 8, 2005

Richard Egan
Ventilation USA LLC
P.O. Box 4360
Manchester, NH 03108

Re: System Installation and Effectiveness

Dear Richard,

Now that our make-up air system and air exchange system has been installed, the effectiveness of both has been outstanding. We have all but eliminated our negative pressure problem and have improved both the efficiency and quality of our building's heating system.

In addition, being a metalworking facility the manufacturing space always had the tell-tail odor of stamping oils. With the installation of your equipment the air quality has improved beyond our expectations, the air is always fresh and crisp. Most employees thought the system would make the building colder when in actuality it has improved the effectiveness of the heaters and has actually made the building warmer, especially on very cold days. Given the size of the facility (55,000 sq ft) heating the entire space has always been a challenge.

The Keep The Heat air exchange system that was installed in our paint room has purged the space of VOC's as well as excess humidity from the parts washing equipment. Air quality tests performed by our environmental consultant show no signs of VOC's in the air. People who work in this area are thrilled with the improvement in air quality.

The two systems that you installed was by far the most cost effective solution. My heating contractor was so impressed that he took your information for future reference. It has been a pleasure working with you.

Thank you,

Robert P. Berish

Robert P. Berish
President